SmartPTT

Dispatch Communication Solution for

SPORT AND EVENT FACILITIES

ENSURE STADIUM SECURITY AND SPECTATOR SAFETY

Can the stadium staff communicate properly in the noisy environment?

Do your administrators have full control to respond quickly when issues arise?

How is stadium security and spectator safety provided?

SmartPTT is a voice dispatching software and data application designed to provide users with control over their MOTOTRBO radio system's voice and data capabilities thereby maximizing safety and efficiency while minimizing operational costs.

STABLE CONNECTION AND RADIO SYSTEM RELIABILITY

In noisy stadium environments, a reliable connection between stadium staff is of para- mount importance. Using SmartPTT voice calls and text messages, all stadium depart- ments can communicate properly and resolve issues together, even while being in different parts of the stadium. To ensure a stable con- nection between all parts of the radio network, SmartPTT Monitoring can be used. SmartPTT system monitoring allows for the remote analysis and control of the radio network. It can identify equipment experiencing problems before failure occurs to prevent downtime during an event.

SmartPTT enables dispatchers to talk to different radios, talkgroups, smartphones, and radio systems. The custom console tool enables dispatchers to layout the user interface to clearly identify different talkgroups or radio systems and who is talking. Whether using a radio, a telephone, or a smartphone, Smart

SAFETY AND SECURITY

To ensure the safety of staff and visitors, security needs to be assigned to certain presence levels throughout the stadium. SmartPTT's geo-fencing rules can specify how many security staff should be in an area and if staffing levels aren't met the dispatcher can address the issue. When an emergency does occur and staff or visitors need assistance, GPS location or indoor positioning can be used to identify the location of the staff needing assistance or identify the location of staff closest to the visitor in distress. This helps reduce response times. Telemetry can be used to notify dispatchers if a door in a restricted area is opened for security to investigate. The SmartPTT voice recording and event log can also be used to later investigate the details of an incident.

SMARTPTT CORE CAPABILITIES

- VOICE DISPATCH
- EMERGENCY MANAGEMENT
- TELEMETRY
- RULES AND ALERTS
- RADIO FLEET MANAGEMENT
- CUSTOM CONSOLE
- EVENT LOGGING
- JOB TICKETING
- TEXT MESSAGES

DISPATCHER ACCESS TO VIDEO SURVEILLANCE

To manage unruly crowds, protect athletes, and staff during the games a reliable video surveillance system is needed. SmartPTT's integration to Avigilon's video management software enables dispatchers to open video streams in the dispatch console to gain situational awareness in an area.

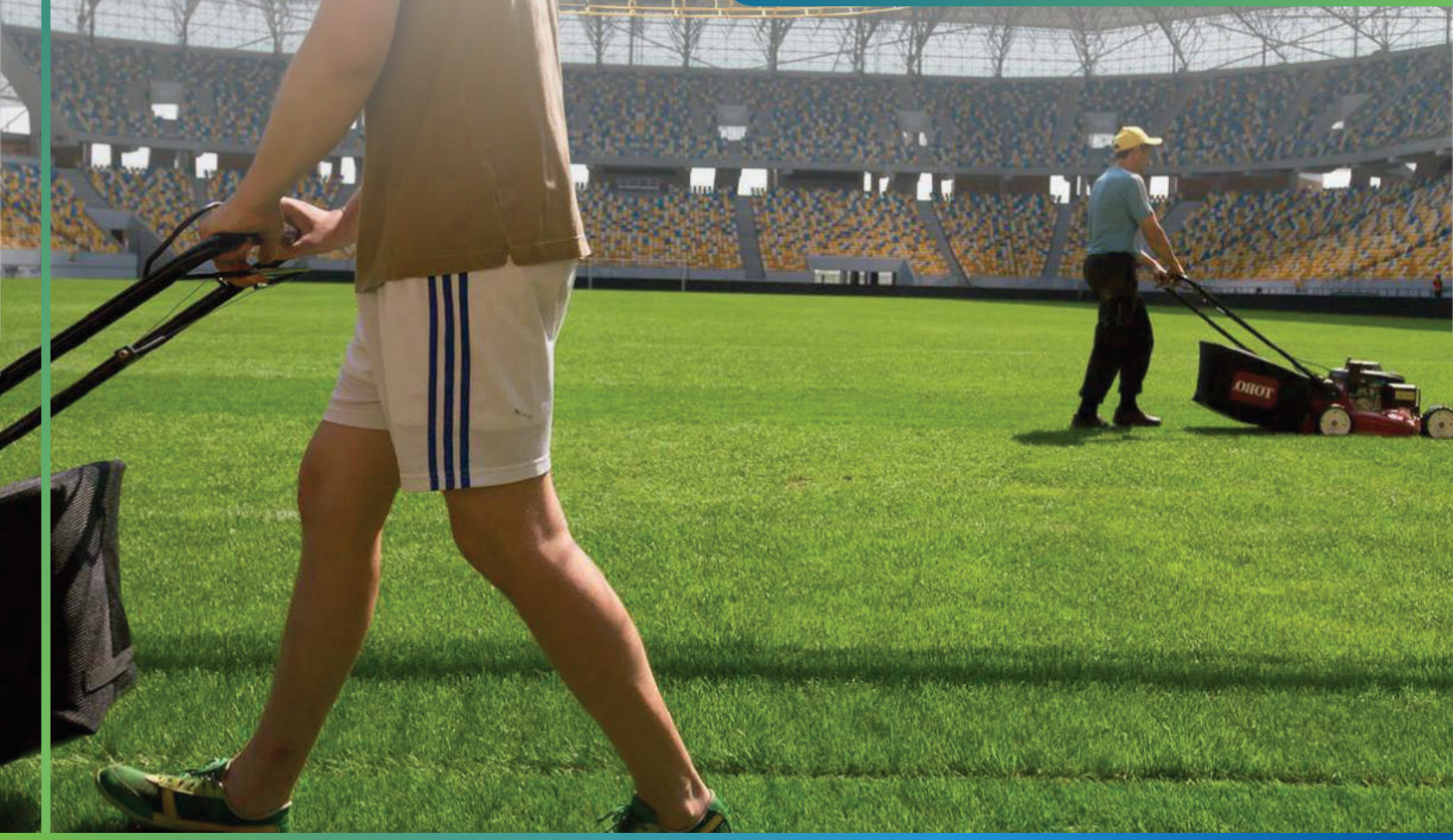
When a radio user has an emergency, a dispatcher can choose cameras near the user to gain a visual understanding of the situation. This enables the dispatcher to effectively manage responses to the emergency.

SMARTPTT OPTIONAL CAPABILITIES

- VOICE RECORDING
- GPS LOCATION
- INDOOR LOCATION
- RADIO NETWORK BRIDGING
- IP CAMERA SUPPORT
- WEB CLIENT
- NETWORK MONITORING
- DIRECT IP CONNECTION
- TELEPHONE INTERCONNECT

MAINTENANCE

SmartPTT offers work coordination capabilities. To maintain visitors' desired levels of cleanliness and customer service, dispatchers can respond to visitors' requests by assigning a work order to janitorial and maintenance workers using SmartPTT's Job Ticketing feature. This helps ensure that visitor areas (i.e. bathrooms) are clean and that equipment (i.e. plumbing, air conditioning) is in working condition. Telemetry can also be used to notify dispatchers of equipment failure.



INTEROPERABILITY

During a sporting event there can be representatives from different government agencies present like police and fire. The security and administrative talkgroups from the sporting event may need to have interoperable communications with the police and fire agencies to work together if an emergency arises. SmartPTT's cross-patching feature or Radio Network Bridging option enables cross communications even when using different communication platforms like P25 or Tetra.

2009

Year SmartPTT was 1st released

90

Customers in over 90 countries worldwide

250

More than 250 dealers around the world

2000

More than 2000 customers

SmartPTT

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