



Dispatch Communication Solution
FOR CASINOS

**BET ON A SAFE AND
SECURE ENVIRONMENT**

**HOW TO INCREASE
STAFF SAFETY?**

**HOW TO
MAXIMIZE GUEST
SATISFACTION?**

**HOW TO PROVIDE
SEAMLESS
COMMUNICATIONS?**

WHY ARE RADIO COMMUNICATIONS OF HIGH IMPORTANCE FOR CASINOS?

EFFICIENT COMMUNICATIONS

With so many different departments in a casino (e.g. security, surveillance, slots, housekeeping, etc) it is critical for dispatchers to have an easy to use interface. The custom console tool enables dispatchers to layout the user interface to clearly identify different talkgroups and who is talking. Additionally, whether using a radio, a telephone, or a smartphone SmartPTT can provide seamless communications.

SMARTPTT CORE CAPABILITIES



VOICE
DISPATCH



EMERGENCY
MANAGEMENT



TELEMETRY



RULES
AND ALERTS



RADIO FLEET
ADMINISTRATION



CUSTOM
CONSOLE



EVENT
LOGGING



JOB
TICKETING



TEXT
MESSAGES

STAFF SAFETY

Casinos provide a fun place of entertainment, but disturbances occur that could threaten the safety of staff like security officers and housekeepers. When a radio user has an emergency it is critical to know who is in trouble along with their location, so responders can respond quickly. Using the radio's emergency button or mandown license, dispatch can be notified immediately of staff in distress. With outdoor GPS or indoor beacons the radio can also report to dispatch the location of the staff.

SmartPTT also offers an integration with Avigilon video management, so dispatchers can gain situational awareness of what the emergency entails (e.g. assault, medical, etc.).

SMARTPTT OPTIONAL CAPABILITIES



VOICE
RECORDING



GPS
LOCATION



INDOOR
LOCATION



RADIO NETWORK
BRIDGING



IP CAMERA
SUPPORT



WEB
CLIENT



NETWORK
MONITORING



DIRECT IP
CONNECTION



TELEPHONE
INTERCONNECT

GUEST SATISFACTION

When a guest needs assistance, that help should come quickly and accurately. Dispatchers can assign the task to the appropriate group or radio via voice dispatch or job ticketing. Job ticketing ensures there is no miscommunication as to what is needed and the dispatcher can monitor the status of the job ticket to make sure it does not "slip through the cracks". If there is a disturbance, security can be quickly notified to ensure it does not cause issues for other guests.

2009

Year SmartPTT was 1st released

90

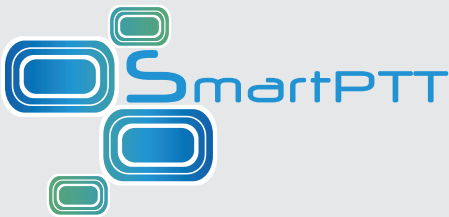
Customers in over 90 countries worldwide

250

More than 250 dealers around the world

2000

More than 2000 customers



THE SMART CHOICE FOR YOUR FUTURE

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