



Integrated Solution for MOTOTRBO™

**SmartPTT**

Dispatch Communication Solution

**FOR UTILITIES**



**ENSURE EFFICIENT MANAGEMENT AND WORKER SAFETY**

**HOW TO MAXIMIZE  
WORKER SAFETY?**

**HOW TO REDUCE  
OUTAGE TIMES?**

**HOW TO SAVE  
ON LABOR COSTS?**

SmartPTT is a voice dispatching software and data application designed to provide users with control over their MOTOTRBO radio system's voice and data capabilities thereby maximizing safety and efficiency while minimizing operational costs.



## EFFICIENT COMMUNICATIONS

SmartPTT enables dispatchers to talk to different radios, talkgroups, smartphones, and radio systems. During outages due to storms, it might be necessary to patch different radio systems (e.g. contractors, public safety agencies) together using SmartPTT's cross-patching capability. The custom console tool enables dispatchers to layout the user interface to clearly identify different talkgroups or radio systems and who is talking. Whether using a radio, a telephone, or a smartphone, SmartPTT will provide seamless communications.



# WORKER SAFETY AND EMERGENCY MANAGEMENT

SmartPTT has several features that can manage the safety of your workers. The MOTOTRBO radio can send an emergency signal to the SmartPTT dispatcher if the worker presses the emergency button or if the radio's man-down feature detects no movement or a wrong angle for too long. This alerts the SmartPTT dispatcher that the user is in distress. A geo-fence can also be created in SmartPTT to notify the radio and dispatcher if a worker enters a hazardous zone or leaves a specified area.

When an emergency occurs, the SmartPTT dispatcher can control the response to the emergency, by dispatching response teams to the location of the emergency based upon location information provided by GPS or indoor beacons. The voice recording and event log functions of SmartPTT enable managers to reconstruct the details of each emergency as needed by reviewing all voice and data transmissions that take place on the system.

## PERSONNEL SAFETY FEATURES



INDOOR TRACKING



GPS TRACKING



LONE WORKER



GEOFENCING



MAN DOWN



REMOTE LISTENING



## OPERATIONAL COST EFFICIENCY

Voice Dispatching and Job Ticketing improves coordination of tasks across maintenance teams. Lone Worker and Man Down options coupled with GPS or Indoor Tracking eliminate the need to send two employees to do the job of one employee. By using the GPS tracking option to assign the closest available unit for repair, fuel costs can be reduced.

## SMARTPTT CORE CAPABILITIES



VOICE  
DISPATCH



EMERGENCY  
MANAGEMENT



TELEMETRY



RULES  
AND ALERTS



FLEET  
ADMINISTRATION



CUSTOM  
CONSOLE



EVENT  
LOGGING



JOB  
TICKETING



TEXT  
MESSAGES

# OUTAGE AND DOWNTIME MINIMIZATION

Utilizing the GPS tracking features of SmartPTT enables utilities to easily locate and assign the closest work crew to an outage or work site. This allows for faster response times to outages without having to hire more employees.

Using SmartPTT's SCADA option, when an equipment failure occurs, the dispatcher receives a notification. The dispatcher can then use SCADA control to address the failure or assign a technician via job ticketing, texting, or voice call to go on-site to resolve the issue. Rules and alerts can also be created to automatically notify a radio or talkgroup of a failure.



## SMARTPTT OPTIONAL CAPABILITIES



VOICE  
RECORDING



GPS  
TRACKING



INDOOR  
TRACKING



SCADA



RADIO NETWORK  
BRIDGING



IP CAMERA  
SUPPORT



WEB  
CLIENT



NETWORK  
MONITORING



DIRECT IP  
CONNECTION



TELEPHONE  
INTERCONNECT



Two-way radio systems integrator  
and software developer

**12**

More than 12 years  
in the market of software



Motorola professional  
radio application partner

**90**

Customers in over 90  
countries worldwide

**250**

More than 250 qualified  
employees

[www.smartptt.com](http://www.smartptt.com)

[sales@smartptt.com](mailto:sales@smartptt.com)

**THE SMART CHOICE  
FOR YOUR FUTURE**