

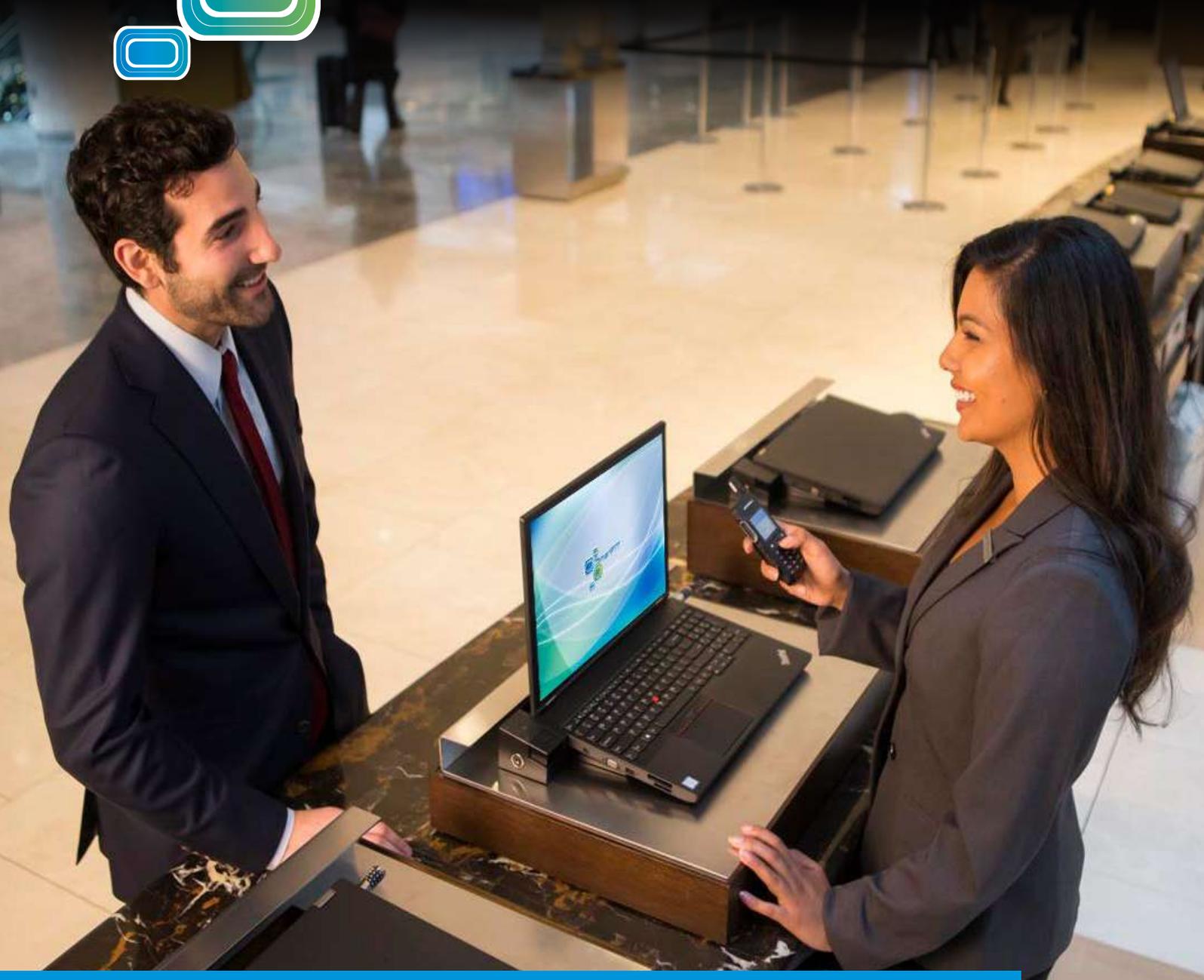


Integrated Solution for MOTOTRBO™

SmartPTT

Dispatch Communication Solution

FOR HOSPITALITY



IMPROVE CUSTOMER SERVICE WITH SEAMLESS COMMUNICATION

**MAXIMIZE GUEST
SATISFACTION**

**IMPROVE EMPLOYEE
WORK EFFICIENCY**

**ENHANCE STAFF
SAFETY**



FIVE-STAR SAFETY

The hospitality industry must ensure the safety of guests and staff. When a radio user has an emergency it is critical to know who is in trouble along with their location, so responders can respond quickly. Using the radio's emergency button or Man Down feature, dispatch can be notified immediately of staff in distress. With outdoor GPS or indoor beacons, the radio can also report to the dispatcher the location of the staff. Voice recordings provide instant recall of conversations in case a dispatcher is not clear on what was said, and they provide a means for investigating incidents after the fact.

SmartPTT has an optional integration with Avigilon video management software. This enables real-time monitoring of the activities occurring within the premises to detect staff or guests' misbehavior, or something suspicious. The dispatcher can click on a camera icon placed on the GPS map, which will bring up the video feed from that camera in the dispatch client software. This enables the dispatcher to quickly get an understanding of a situation and how to respond.

FIRST CLASS SERVICE

Resorts, hotels, casinos, amusement parks, and other tourism-related businesses aim to provide exceptional service to make guests want to return and share positive reviews. Instant group and private voice calls provided by SmartPTT allow staff to easily communicate via radio with other staff located throughout the premises and manage room service. For example, If a hotel guest requests extra towels or service, the manager can make a group call to ask the nearest housekeeper to deliver the towels or meet other needs.

In the hospitality industry, business operations usually require a large staff who have a variety of responsibilities and duties. The SmartPTT Job ticketing function allows dispatchers to assign tasks to the appropriate group or radio subscriber. The radio subscriber can respond back to dispatch using pre-canned messages to update the dispatcher on the status of the job ticket to make sure tasks are completed in a timely manner.



SmartPTT enables dispatchers to talk to different radios, talkgroups, smartphones, and radio systems. The custom console tool enables dispatchers to layout the user interface to clearly identify different talkgroups or radio systems and who is talking. Whether using a radio, a telephone, or a smartphone, SmartPTT will provide seamless communications.





INTEROPERABILITY

When an incident occurs, the security team and administrators may need to have radio communications with outside agencies like law enforcement. SmartPTT can patch MOTOTRBO talkgroups to other radio systems like P25, analog, etc. using donor radios connected to the SmartPTT radioserver. This helps provide seamless communications with law enforcement to prevent delays or communication failures, ultimately reducing liability.

SMARTPTT CORE CAPABILITIES



VOICE
DISPATCH



EMERGENCY
MANAGEMENT



TELEMETRY



RULES
AND ALERTS



FLEET
ADMINISTRATION



CUSTOM
CONSOLE



EVENT
LOGGING



JOB
TICKETING



TEXT
MESSAGES

ALWAYS-AVAILABLE COMMUNICATIONS

Whether it is due to the need for remote working, severe weather, or an emergency the SmartPTT Web Client allows to connect to a communications system from home. Managers can send messages, check staff location or make a voice call from a PC without an installed dispatcher application.

With the SmartPTT Mobile* application, staff members can communicate to other radios, mobile app users, or groups while at the site or home – anywhere there is access to Wi-Fi, LTE, or 4G networks. When the management staff is out of the radio coverage area or off-duty without a radio, he or she with the mobile app on the smartphone can still access the MOTOTRBO radio system and communicate with the SmartPTT dispatcher and staff using MOTOTRBO radios.

* Available in SmartPTT Enterprise

SMARTPTT OPTIONAL CAPABILITIES



VOICE RECORDING



GPS TRACKING



INDOOR TRACKING



SCADA



RADIO NETWORK BRIDGING



AVIGILON SUPPORT



WEB CLIENT



NETWORK MONITORING



DIRECT IP CONNECTION



TELEPHONE INTERCONNECT



Motorola professional
radio application partner

www.smartptt.com

sales@smartptt.com

12

More than 12 years
in the market of software

90

Customers in over 90
countries worldwide

250

More than 250 dealers
around the world

2000

More than 2000
customers

**THE SMART CHOICE
FOR YOUR FUTURE**